

August 15, 2008

Greenway Home Products Recalls Countertop Water Dispensers Inclusive of Hot Water Feature Due to Potential Fire and Shock Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Greenway Home Products has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

Name of Product: Countertop Water Dispenser,
Brand: Vitapur / Polar / Greenway / MaxxPlus

Units: Approximately 45,373 units in Canada

Manufacturer: Cixi Lanbao Electrical Co.

Importer: Greenway Home Products Ltd.

Hazard: The affected models of countertop water dispensers were produced with a different, uncertified base with openings contrary to the originals listed in the CSA Certification Report. The new constructions have not been certified to the applicable standard by CSA International and would permit dropping of molten metal etc., on the surface underneath the equipment and may pose a potential for shock and possible smoke/fire hazard.

Incidents/Injuries: Two incidents of a smoke/fire-related nature with property damage has been reported with no personal injuries.

Description/Models: This voluntary recall affects only the countertop water dispenser models GWD2630W, PWD2635W, VWD2636W, VWD2636BLK and VWD2636RED manufactured from June 2006 through November 2007 with the first four digits of the serial numbers starting with 0606 through 0711. The affected models bear a cCSAus Mark with file number 218326. The date of manufacture and serial

number is located on the side of the countertop dispenser as shown in the attached photograph. NOTE THAT ANY OF THE FOREGOING MODEL NUMBERS FOLLOWED BY “-1” OR “-2” (I.E. GWD2630W-1 / PWD2635W-2) OR INCLUSIVE OF A “SOLID” TYPE BASE ARE NOT AFFECTED UNDER THIS VOLUNTARY RECALL.

Sold by: Primarily through Wal-Mart Canada with some models through Canadian Tire Corporation.

When was distributed: August 2006 to March 2008

Manufactured in: China

Remedy: Owners of the subject countertop water dispensers are advised to stop using them immediately and are requested to contact Greenway Home Products for procedures relative to a remedial safety measure.

Consumer Contact: Visit the importer website at www.greenwayhp.com or call toll free number 1-866-279-0088 between 9:00 a.m. and 4:00 p.m. EST, Monday through Friday.

Remarks: The recalled product brand names, Vitapur, Polar, MaxxPlus and Greenway are certified to Canadian Standards by CSA International. For more information about CSA International product certification process, please visit: www.csa-international.org.

To view photos of the affected units, go to page (2)

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