

News from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

Washington, D.C. 20207

For Immediate Release

August 28, 2008

Release #DRAFT FOR CLEARANCE

Firm's Recall Hotline: (866) 279-0088

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Countertop Water Dispensers Recalled by Greenway Home Products Due to Fire and Shock Hazards

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. (To access color photos of the following recalled products, see CPSC's Web site at www.cpsc.gov.)

Name of product: Countertop Water Dispensers

Units: About 44,000

Manufacturer: Greenway Home Products, of Northwood, Ohio

Hazard: The internal heating element could overheat and drop molten metal through ventilation openings in the water dispenser's base onto the countertop, posing a fire hazard. The internal heating element also poses a shock hazard to consumers who touch it through the vents.

Incidents/Injuries: Greenway has received one report of a fire involving the recalled countertop water dispenser outside the United States that resulted in property damage. No injuries have been reported.

Description: The recalled countertop water dispensers include the following Vitapur, Greenway and Polar models. They dispense hot or cold water and use three or five gallon water bottles. The model name is printed on the front of the dispenser's base. Model and serial numbers are printed on a white label on the back of the dispenser's base. File number 218326 is printed on a silver sticker on the back of the dispenser's base.

Model	Serial Number	File Number
Greenway GWD2630W	Starts with 0606 through 0711	218326
Polar PWD2635W		
Vitapur VWD2636W		
Vitapur VWD2636BLK		
Vitapur VWD2636RED		

Model numbers followed by a "1" or "2," (i.e. GWD2630W -1 / PWD2635W-2), or dispensers with no ventilation openings underneath the base are not included in this recall.

Sold at: Discount retailers nationwide from June 2006 to November 2007 for between \$70 and \$80.

Manufactured in: China

Remedy: Consumers should stop using the recalled water dispensers immediately and contact Greenway Home Products to receive a free repair.

Consumer Contact: For additional information, contact Greenway Home Products toll-free at (866) 279-0088 between 9 a.m. and 4 p.m. ET Monday through Friday, or visit the firm's Web site at www.greenwayhp.com.



The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$800 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270 or visit CPSC's Web site at www.cpsc.gov/talk.html. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.

####